

Terms and conditions of Business Finland's Online Service

1. Overview

The Online Service of Innovation Funding Agency Business Finland (hereinafter "Business Finland") is an online portal for applying for funding and for accessing services relating to different stages in projects' lifecycle.

"Client" refers to any organisation that is applying or has applied for funding from Business Finland or that is running or has run a project. "User" is a representative authorised by a Client to access the services governed by these terms and conditions.

2. User IDs and access rights

Business Finland reserves the right to stipulate how users are identified prior to logging into the Online Service. Business Finland may provide Users with personalised user IDs or use a third-party authentication service, such as online banking IDs.

The system uses strong authentication. Alternatively, Users can be identified by means of IDs created for accessing specific trusted networks (e.g. HAKA or VIRTU). Using these requires strong first-time authentication.

Users log into the Online Service using their personal IDs. Business Finland cannot be held liable for any contract between a User and a third party, user IDs provided by third parties, or faults in a third-party authentication service. Business Finland only buys authentication services from trusted partners.

Users' access rights are validated by registering for the Online Service. Users only have the right to access data that they have created themselves or for which they have been given authorisation. Business Finland reserves the right to cancel a User's access rights if the User has not accessed the Online Service for more than a year or if the User's access rights need to be cancelled for another specific reason.

Users must keep their user IDs, passwords and other authentication information safe and separate from each other so that they cannot be accessed by third parties. If authentication information that enables access to the Online Service ends up in the possession of a third party, or if there is reason to believe so, the Client and User concerned must immediately inform Business Finland of the same in writing ([Secure e-mail](#)) so that the User's access rights to the service can be invalidated.

Clients are always responsible for managing the rights of individuals whom they have authorised to access their applications and other information through the Online Service. Business Finland cannot be held liable for any losses incurred from the unauthorised use of authentication information or if the same ends up in the possession of third parties.

3. Availability of the Online Service

Business Finland endeavours to ensure that the Online Service is available for Clients to use from Monday to Friday between 8.00 am and 5.00 pm. The Online Service is also available at other times, but there may be faults in the service.

Business Finland reserves the right to make changes to the functions of the Online Service. Business Finland reserves the right to deny access to the Online Service during maintenance and repairs or for other justified reasons. Business Finland cannot be held liable for any losses incurred from the closure of or faults in the Online Service.

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4. Terms and conditions of using the Online Service

All copyrights associated with the Online Service belong to Business Finland.

The Online Service provides Business Finland's Clients with an online portal for applying for funding and for accessing services relating to ongoing projects, and pools information relating to the parties involved from Business Finland's information systems. Other access to the system has been blocked. After registering and logging into the service, Users must not use their access rights to attempt to see, edit or use any data for which they have not been given authorisation.

Business Finland is responsible for ensuring that its own information systems are appropriately secured. Business Finland reserves the right to also monitor how individual Users use the system if necessary and to ensure information security. Business Finland reserves the right to prevent a Client from accessing the Online Service if the hardware, software or telecommunications of the Client compromise the security of the service.

5. Hardware

Clients must pay for any hardware, software, telecommunications, and other services required for using the Online Service and bear any associated operating and maintenance costs, as well as ensure their security, operation and compatibility with the Online Service. Business Finland cannot guarantee that services provided by Business Finland are compatible with Clients' hardware.

6. Publicity of funding information

The names of Clients and the amount of funding sought become public information once a Client has submitted a funding application to Business Finland. This information is public even if the funding application is rejected.

Business Finland publishes information about all funding granted and paid on its website at <https://www.businessfinland.fi/en/for-finnish-customers/about-us/funding-information/>.

7. Online Service

By accepting these terms and conditions, Clients authorise Business Finland to upload all documents and correspondence relating to funding applications and funded projects to the Online Service, where they can be accessed by the Client (Act on Electronic Services and Communication in the Public Sector (13/2003), Sections 18 and 19). These documents will be accessible to all individuals who have access rights to the project concerned.

8. Contractual terms

Business Finland reserves the right to make changes to these terms and conditions.

9. Disputes and applicable law

These terms and conditions are governed by the laws of Finland.

Any disputes relating to these terms and conditions will be settled at Helsinki District Court.